# Introduction to Psychiatric Rehabilitation

# 1.1 Welcome



Notes:

Psychiatric Rehabilitation Northeast and Caribbean MHTTC at Rutgers University 2023

# 1.2 Objectives



Notes:

Welcome to this self-paced course on Psychiatric Rehabilitation. We are glad you could join us as we provide an overview of Psychiatric Rehabilitation.

Our journey into this topic starts with the story of Frida, a young woman with a serious mental illness. Frida's story is an example of how Psychiatric Rehabilitation can help people with mental illnesses achieve a good quality of life, integrate within the communities of their choice, and recover.

This is followed by a definition of Psychiatric Rehabilitation. Defining Psychiatric Rehabilitation has been an ongoing work in progress. While everyone may not agree on an exact definition, it is important to recognize characteristics that make Psychiatric Rehabilitation unique, and how it differs from other approaches such as the medical model.

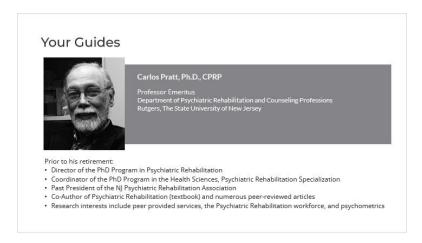
Next, we'll explore and explain the **Goals** Psychiatric Rehabilitation is designed to achieve for its service participants, including improved quality of life, community integration, and recovery. These goals have a unique relationship with one another. Each of these goals is interrelated with the others but may be pursued independently.

The **Values** underlying Psychiatric Rehabilitation services provide important insights into the attitudes of Psychiatric Rehabilitation practitioners. You will see why values such as **empowerment** and **self-determination**, are key to successful services. While many of these values are shared with other human service disciplines such as social work and psychology, the respective importance or criticality of certain values may be different in Psychiatric Rehabilitation.

The **Principles and Practices** of effective Psychiatric Rehabilitation describe the clinical strategies that are employed to support the goals set by service participants.

Progressing through the module is straightforward. There are links at the top of the screen for resources and a transcript. You can pause the audio at any time.

# 1.3 Carlos Pratt



Notes:

The developers of the Psychiatric Rehabilitation course are Drs. Carlos Pratt and Melissa Roberts.

**Dr. Carlos W. Pratt, PhD, CPRP** is Professor Emeritus in the Department of Psychiatric Rehabilitation and Counseling Professions, at Rutgers, the State University of New Jersey. Prior to his retirement, Dr. Pratt was a tenured Professor of Psychiatric Rehabilitation in the Department.

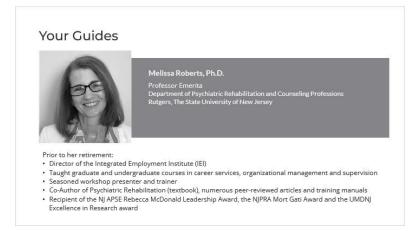
Previously, he was the Director of the Ph.D. Program in Psychiatric Rehabilitation and Coordinator of the Ph.D. in Health Sciences, Psychiatric Rehabilitation Specialization. He is the past President of the New Jersey Psychiatric Rehabilitation Association, a board member of Collaborative Support Programs of New Jersey, a state-wide peer-led agency, and past President of the Board of Directors of Project Live Incorporated in Newark, NJ.

Dr. Pratt is first author of Psychiatric Rehabilitation, the first comprehensive textbook on the subject. In addition to numerous conference presentations, he has authored articles in the Psychiatric Rehabilitation Journal, Community Mental Health Journal, Psychiatric Rehabilitation Skills and Rehabilitation Education. He is past Book Review Editor of the Psychiatric Rehabilitation Journal and a member of the Editorial Board of the American Journal of Psychiatric Rehabilitation.

His research interests include peer-provided services, the Psychiatric Rehabilitation workforce, and psychometrics.

You can find his CV in the Resource section of this module.

# 1.4 Melissa Roberts



#### Notes:

**Melissa M. Roberts, PhD.,** is Professor Emerita in the Department of Psychiatric Rehabilitation and Counseling Professions at Rutgers, the State University of New Jersey. Prior to her retirement, she was the Director of the Integrated Employment Institute in the Department. As director, she oversaw the development and delivery of training and technical assistance designed to improve employment services for people with psychiatric disabilities.

Additionally, she taught graduate and undergraduate courses in career services, organizational management, and supervision.

She has presented workshops and trainings at conferences throughout the United States, Canada and Europe. Dr. Roberts has extensive experience in the development and delivery of exemplary employment services. She has provided training to hundreds of service providers, peers, and families.

She served on the board of directors of the NJ Psychiatric Rehabilitation Association (NJPRA) and is a former president of the board of the NJ Association for Persons in Supported Employment (NJAPSE). Dr. Roberts is a recipient of the NJ APSE Rebecca McDonald Leadership Award, the NJPRA Mort Gati Award for a career that exemplifies the principles of Psychiatric Rehabilitation, and the UMDNJ Excellence in Research award.

Dr. Roberts is a co-author of the textbook Psychiatric Rehabilitation, currently in its third edition, as well as author and editor of several training manuals and

articles on employment for people with disabilities.

You can find her CV in the Resource section of this module.

## 1.5 Frida - A Story

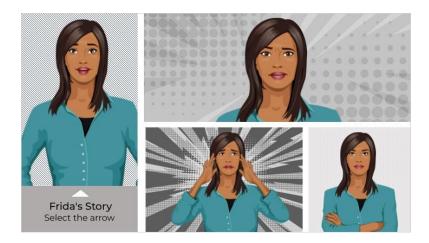


#### Notes:

Let's start our time together with the story of a young woman named Frida. As you listen to Frida's story on the next few slides, imagine the challenges she's facing and how you might respond to similar circumstances.

How do you think the disappointments and setbacks Frida's experiencing affect her ability to make future plans? If you were working with Frida, what do you think would be the most important attitude for you to convey to Frida about her future? How might you express that attitude in a genuine way?

# 1.6 Frida's Story



#### Notes:

Explore as Frida tells her story. Click on the arrow to make your way around the slide.

Hello. My name is Frida. I'm 23 years old. Just saying that makes me a little sad. I thought by now I'd be graduating from college and heading into a great job like most of my friends. But I'm not. Let me tell you a little bit about me.

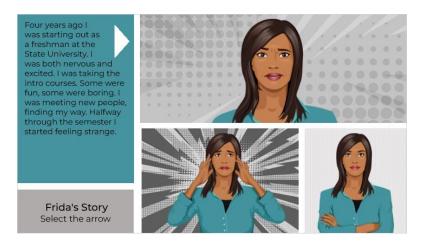
Four years ago, I was starting out as a freshman at the State University. I was nervous and excited, like everyone else. I was taking all the intro courses that everyone has to; some were fun, some were boring, I was meeting new people, finding my way around, and just really happy. About halfway through the first semester I started feeling strange.

Suddenly I was having trouble concentrating in class. Every little thing distracted my attention, and I couldn't follow the lectures. Sometime after that I began to hear a voice telling me that I didn't belong at college. It was really frightening, and I ended up staying in my dorm room, missing classes and even missing meals. I went home before the end of the semester and told my parents what was going on and they took me to a psychiatrist that my father found online.

By that time, I was hearing voices a lot and I was really frightened. The psychiatrist recommended a short hospital stay since I had been experiencing these symptoms for over two months but assured me I wouldn't be there long. The hospital wasn't so bad a place and the staff seemed nice enough.

The first thing they did was give me drugs to take. The drugs were really powerful, and they really knocked me out. After taking them for a while I became stiff and nearly mute, and they had to give me another drug to take away those side effects.

### Layer 01 (Slide Layer)



## Layer 02 (Slide Layer)



I was having trouble concentrating in class. Every little thing was distracting and I couldn't follow the lecture. I started hearing a voice telling me I didn't belong at college. It was frightening and I stayed in my dorm room, missing classes and meals. I went home before the end of the semester and told my parents.



## Layer 03 (Slide Layer)



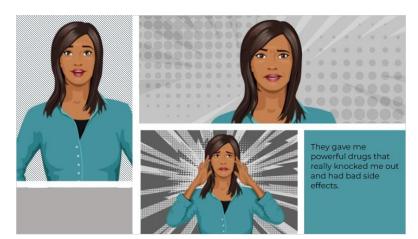
Frida's Story Select the arrow



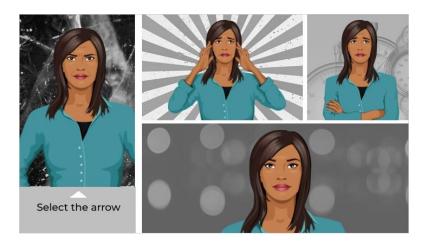
I was hearing voices a lot and I was frightened. The psychiatrist recommended a short hospital stay, assuring me I wouldn't be there long. The hospital wasn't so bad and the staff seemed nice.



## Layer 04 (Slide Layer)



# 1.7 Frida's Story #2



Notes:

Click on the arrow to continue to explore Frida's story.

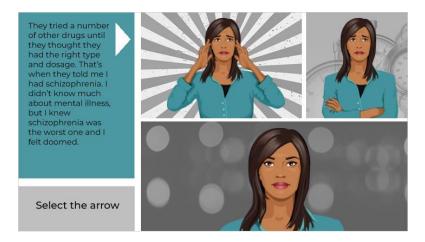
Once those side effects stopped, they tried me on other drugs, until they thought they had the right type and dosage for me. That's when they told me they thought I had schizophrenia. It was really shocking and scary to hear that. I didn't know much about mental illness, but I knew schizophrenia was the worst one and I thought my life was doomed.

After observing me for a week on my new medications they discharged me back home to my parents. The instructions they gave my parents and me were to take the medications as they were prescribed, attend the local mental health clinic for therapy, and not do anything stressful. The next few years were like a blur.

I felt like I was on a roller coaster. After a month or so on the medications and going to group therapy I wasn't hearing voices and was able to focus.

Feeling better I decided to get a part-time job in a chain clothing store near my home and I found I really enjoyed the work. I was doing so well on the job that after a month or so my boss started asking me to work extra hours. I was still feeling good, so I agreed. A month later I started feeling strange again. I was having trouble concentrating on my tasks at work. I tried to ignore it, telling myself I was just tired. I started taking days off from work just to rest.

### Layer 01 (Slide Layer)



## Layer 2 (Slide Layer)



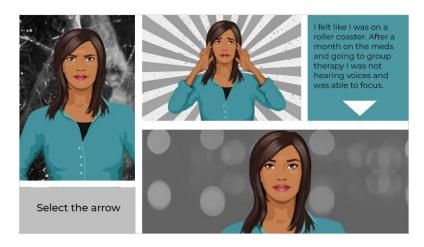
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After observation for a week on my new medications I was discharged. I was to take the medications, attend local mental health clinic for therapy and not do anything stressful. The next few years were a blur.





# Layer 3 (Slide Layer)



# Layer 4 (Slide Layer)





Feeling better I got a part-time job in a chain clothing store and I enjoyed the work. I was doing so well that I started working extra hours. However, in a month or two, I started to feel strange again. I was having problems concentrating. I thought I was just tired. I started taking days off from work just to rest.

# 1.8 Frida's Story #3



#### Notes:

Frida's story continues. Click to explore.

My boss was nice and asked if everything was ok but said I had to stop missing days. She offered to cut back my hours. I didn't really want to do that, but I thought maybe it would help so I agreed. It didn't help. Soon it became too hard to hide my lack of concentration and I started hearing voices again.

I got so scared that I eventually told my parents what was happening. They called the psychiatrist, and I went back to the hospital for two weeks. Both my parents and the therapy group leader said my symptoms must have gotten worse because work was too stressful. So, I quit. The problem was, then my life was all about "my illness". I go to therapy or to the psychiatrist or I stay home and watch TV all day. It's hardly a life at all.

# Layer 01 (Slide Layer)

My boss asked if I was ok but said I needed to str missing work. She offe to cut back my hours a id even though I didn't want to, I agreed. It didn't help.

Soon it became too hard to hide my lack of concentration and I started to hear voices again.



Select the arrow

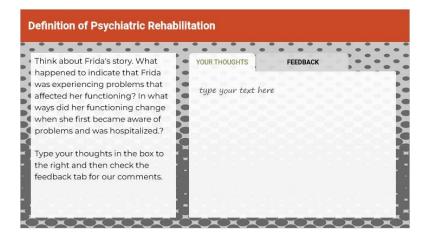
# Layer 02 (Slide Layer)



I got so scared that I told my parents what was happening. They called the psychiatrist, and I was hospitalized for two weeks.

My parents and the therapy group leader said work must have been too stressful. So I quit. But now my life is all about "my illness". I go to therapy and to the psychiatrist or I stay home and watch tv.

# 1.9 Definition of Psychiatric Rehabilitation



#### Notes:

Think about Frida's story. What happened in the beginning to indicate that Frida was experiencing problems that affected her functioning? Type your thoughts in the box to the right and then check the Feedback tab for our comments.

### Feedback

The first thing she noticed was that she wasn't able to concentrate and was easily distracted. She began staying in her room, missing classes and meals. Eventually she began hearing voices. Once she returned home, she was diagnosed and received treatment from a psychiatrist and was hospitalized.

# Feedback (Slide Layer)

Think about Frida's story. What	YOUR THOUGHTS	FEEDBACK	
happened to indicate that Frida was experiencing problems that affected her functioning? In what ways did her functioning change when she first became aware of problems and was hospitalized.?	concentrate and wa staying in her room, Eventually she bega returned home she	noticed was that she w so easily distracted. Sh missing classes and in hearing voices. Once was diagnosed and re sychiatrist and a hospi	e began meals. e she ceived
Type your thoughts in the box to the right and then check the feedback tab for our comments.	× •		

# 1.10 Definitions



Notes:

Let's look at some basic terms. Click on the terms to the left to reveal their definitions.

### Treatment

Treatment is usually considered to be any action designed to cure a disease or ease its symptoms.

## Rehabilitation

Rehabilitation, on the other hand, is usually defined as any action intended to reduce the negative effects of the disease on the person's everyday life.

## Psychiatric Rehabilitation

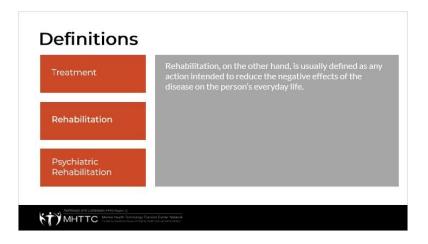
Psychiatric Rehabilitation assists and supports people with mental health conditions to "... compensate for, or eliminate the functional deficits, interpersonal barriers and environmental barriers created by the disability, and to restore ability for independent living, socialization, and effective life management." (IAPSRS)

Psychiatric Rehabilitation practices are informed by a set of values and principles designed to support and promote the goals of Recovery, Community Integration, and Quality of Life.

Treatment	Treatment is usually considered to be any action designe to cure a disease or ease its symptoms.
Rehabilitation	
Psychiatric Rehabilitation	

## Treatment (Slide Layer)

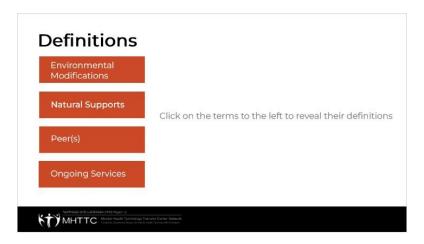
## **Rehabilitation (Slide Layer)**



## **Psychiatric Rehabilitation (Slide Layer)**



# 1.11 Definitions 2



#### Notes:

Let's continue to explore some terms commonly used in Psychiatric Rehabilitation. Click on the terms to the left to reveal their definitions.

### **Environmental Modifications**

Environmental Modifications are changes specifically designed to ameliorate functional deficits, such as extra time on tests or curb cut outs on sidewalks.

### **Natural Supports**

Natural Supports are supports that already exist in the individual's environment, such as a friend or family member.

### Peer(s)

In this context, a peer is a person who has a serious mental illness and may or may not still experience symptoms.

### **Ongoing Services**

Ongoing Services are designed to be provided as long as needed by the recipient rather than being time or frequency limited.

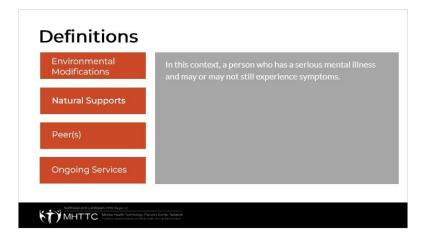
**Environmental Modifications (Slide Layer)** 

Environmental Modifications	Environmental changes specifically designed to ameliorate functional deficits, such as extra time on tests or curb cut outs on sidewalks.
Natural Supports	outs on sidewaiks.
Peer(s)	
Ongoing Services	

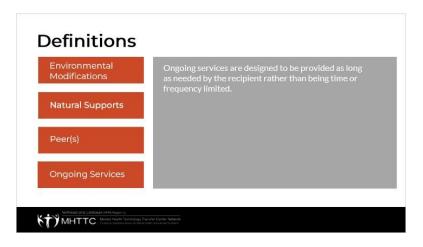
Natural Supports (Slide Layer)

Environmental Modifications	Supports that already exist in the individual's environmer such as a friend or family member
Natural Supports	
Peer(s)	
Ongoing Services	

Peer(s) (Slide Layer)



# **Ongoing Services (Slide Layer)**



# 1.12 Goals of Psy Rehab



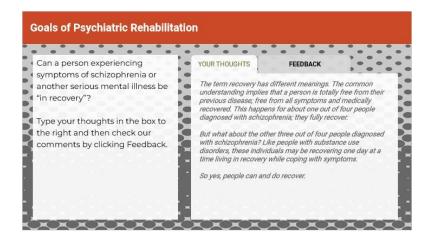
#### Notes:

Now that we've reviewed some key definitions, we'd like to talk some more about the goals of Psychiatric Rehabilitation that were mentioned just a moment ago. The first of those goals is recovery. Do you think a person who is experiencing symptoms of schizophrenia, or another serious mental illness can be "in recovery"? Type your thoughts in the box to the right and then check our comments by clicking Feedback.

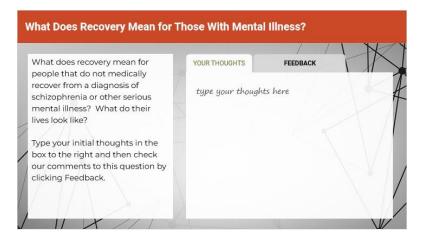
### Feedback

This is a bit of a tricky question because the term recovery has different meanings. The common understanding of recovery implies that a person is totally free from their previous disease; free from all symptoms and medically recovered. This actually happens for about one out of four people diagnosed with schizophrenia; they fully, medically recover and no longer experience symptoms. But what about the other three out of four people diagnosed with schizophrenia? Like people with substance use disorders, these individuals may be recovering one day at a time living in recovery while coping with symptoms. So, yes, many, if not most, people with schizophrenia or another serious mental illness can and do recover.

## Feedback (Slide Layer)



# 1.13 Goals of Psy Rehab



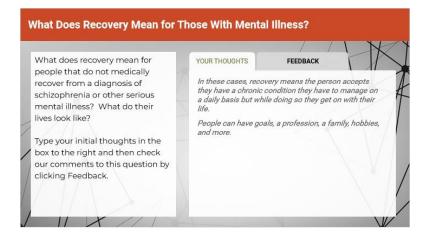
#### Notes:

So, what does recovery mean for people that do not medically recover from a diagnosis of schizophrenia or other serious mental illness? What do their lives look like? Type your initial thoughts in the box to the right and then check our comments by clicking Feedback.

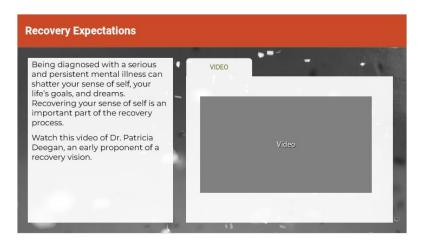
#### Feedback

Essentially it means that the person accepts they have a chronic condition that they have to manage, but while doing so they can get on with their life. An analogy might be someone with Type I diabetes. That individual has a chronic condition they must deal with every day by taking medications, testing their glucose, managing their diet, and exercising. And yet, that person can live a full life with goals, a profession, a family, hobbies, and so forth.

### Feedback (Slide Layer)



# 1.14 Pat Deegan



#### Notes:

For many, being diagnosed with a serious mental illness can feel like a life sentence. Being told you have a psychiatric illness can shatter your sense of self and interrupt your life's goals and dreams. Recovery is a deeply personal and unique process of regaining a sense of self while incorporating the reality of psychiatric illness and establishing new or continuing one's life goals and dreams. This doesn't come easily or quickly, but with work, hope, and support a resilient self can emerge. Watch this video of Dr. Patricia Deegan, an early proponent of recovery, as she describes her process of regaining a sense of purpose and meaning in the midst of her diagnosis.

<https://www.youtube.com/watch?v=jhK-7DkWaKE>

## 1.15 IMR

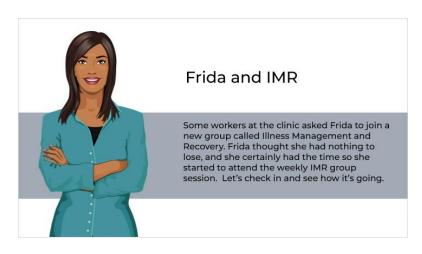


#### Notes:

Until recently, most people diagnosed with a serious mental illness, like Pat Deegan and Frida, were counseled not to expect anything close to a "regular" life. The message was that they had a debilitating disease that would not improve, but in fact, would likely worsen over time, and that they should not expect to have a career, a family, or their own place to live. We know now how wrong this prognosis is. There are now several evidence-based strategies to support people in living full lives; there are programs for teaching people to manage their illness, programs to support people in completing post-secondary education and pursuing employment, and programs to help people live independently in the community, among others.

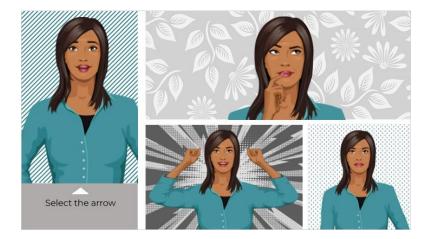
Now that we understand a bit more about the Psychiatric Rehabilitation goal of Recovery, let's return to Frida and see how she is doing.

## 1.16 Frida - IMR



Notes:

Some workers at the clinic asked Frida to join a new group called Illness Management and Recovery or IMR. It's a group that helps people learn about selfmanagement strategies related to their mental illness. Frida thought she had nothing to lose, and she certainly had the time, so she started to attend the weekly IMR group session. Let's check in and see how it's going.



## 1.17 Frida - Goals

Notes:

Click on the arrow to continue to explore.

Unlike the therapy group I had been attending, IMR was very organized. Each of us had a loose-leaf binder with handouts, lessons, homework, and places to take notes. This was serious. The first thing the group started discussing was life goals and recovery, which was pretty exciting. They explained that the kind of recovery they were talking about was getting on with your life despite having a mental illness, schizophrenia in my case.

At first this kind of recovery seemed a little farfetched. When I tried to go to work, I failed. They explained that the task was for me to set my goals, what I wanted for my life, and then learn how to manage my illness so that I could work towards those goals. Hence the name: Illness Management and Recovery.

They also said that if I experienced symptoms I didn't necessarily have to stop working towards my goals, I had to learn how to manage the symptoms and keep going. They gave examples of similar problems like physical disabilities like muscular dystrophy or blindness. Many people with those conditions are able to have a life with goals and accomplishments and someone with schizophrenia can too.

As we worked through the group activities designed to help us identify our goals, I realized that some of my goals weren't just focused on work or school. I had other goals too.

#### Layer 01 (Slide Layer)



# Layer 02 (Slide Layer)



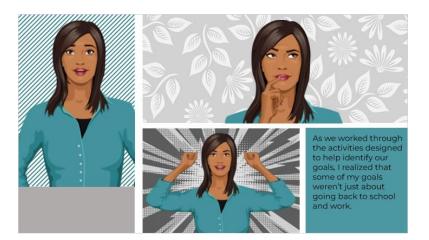
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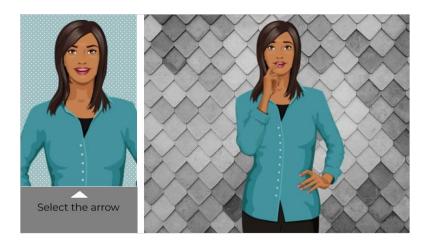
And if I experienced symptoms I didn't necessarily have to stop working towards my goals. I had to learn how to manage the symptoms and keep going, similar to other chronic illnesses



## Layer 04 (Slide Layer)



## 1.18 Frida's Friends and Family



Notes:

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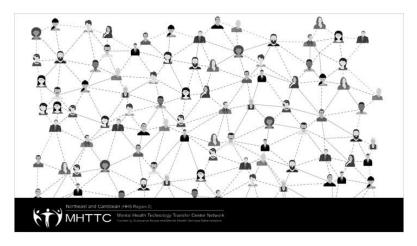
Although school and work are really important to me, I also want to meet people and make some friends. I realized that since I had to quit my job, the only people I've spent any time with are my parents and people at the mental health program. I'd really like to make some new connections.

## Layer 01 (Slide Layer)

Although school and work are really important to me, I also want to meet people and make some friends. I realized that since I had to quit my job, the only people I've spent any time with are my parents and people related to my illness.



## 1.19 Community Integration



#### Notes:

Humans are social animals who seek companionship and support from others and membership in a community. People with mental illnesses often have trouble being accepted by society because of the stigma attached to these conditions. Stigma has traditionally barred many people with serious mental illness from fully participating in society. Supporting these individuals to be full-fledged members of the community is a paramount goal of Psychiatric Rehabilitation. In fact, many Psychiatric Rehabilitation workers see achieving community integration as being synonymous with achieving recovery.

## 1.20 Goals and Community



Notes:

Like recovery and Quality of Life, community integration is a subjective phenomenon. Realistically, there are many "communities" one might belong to: work groups, places of worship, social gatherings, volunteer organizations, and so forth. And of course, in each of these communities there are degrees of participation and membership one might aspire to. Typically, life aspirations and goals involve some degree of community involvement, whether it's having a family, a job, a support network of friends, or a religious group. All of these are forms of community involvement. Consider an individual who's setting out on their recovery journey. How would this individual strive to create a new sense of self without having goals that involve some level of community integration?



## 1.21 Quality of Life

#### Notes:

An individual's quality of life is largely based on their circumstances and expectations. Paraphrasing the old saying; Quality of Life, like beauty, is in the "eyes of the beholder."

Actually, the goal of psychiatric rehabilitation is improved quality of life. Improved compared to what? A person's quality of life is relative to their current circumstances, expectations, and perceptions about how others in similar circumstances are doing. And, to complicate matters further, quality of life is both subjective, for example "How do I feel about this?" and objective, for example "How much food, money, education, do I have"?

Regardless, the assessment of quality of life depends entirely on the individual. Some people in some rather poor circumstances, for example a locked unit of a psychiatric hospital, may rate their quality of life as satisfactory, while others in rather posh settings with wealth and position might rate their quality of life as rather poor.



# 1.22 Improvement in Quality of Life

### Notes:

A person in recovery likely has recovery goals that relate to improved quality of life in some fashion. For example, completing an educational goal may improve one's self-esteem while leading to improved employment, which are both subjective and objective aspects of quality of life.

It is important to keep in mind that a portion of people with psychiatric disabilities are unemployed, financially struggling, living in subsidized, and possibly substandard, housing, unmarried or without a significant other, and with a predictably shorter life span than average. So, there may be lots of room for enhancements to their quality of life.

Quality of life standards may be highly subjective, but for persons with psychiatric disabilities even incremental improvements can be steps towards recovery.

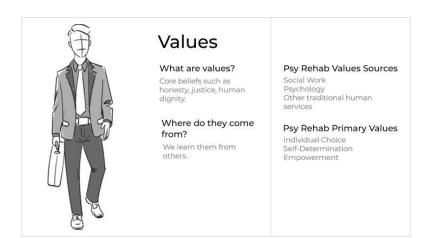
## 1.23 Frida - Goals



Notes:

How do the goals of Psychiatric Rehabilitation apply to Frida's story? Her attempts at returning to employment as she started feeling well suggest that her goals included working, perhaps returning to school, and living on her own. Although her early attempt did not work out as she had hoped, services that assist her in planning and accessing support, such as the IMR group, will make it possible for her develop skills to manage her illness and achieve her goals.

### 1.24 Values

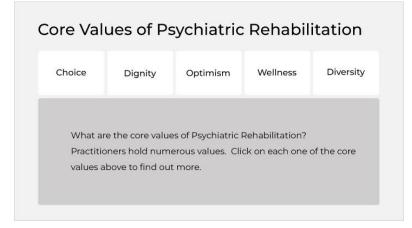


Notes:

What are the values that underlie psychiatric rehabilitation services? In fact, what are values and how do they differ from goals and principles and practices? Values

are things we believe in such as honesty, justice, and human dignity. We may hold values without necessarily verbalizing them or even being aware of them unless they're violated. For example, if we observe someone being cruel to an animal, we may respond without first considering whether it violates our values. The question of where our values come from is interesting. Clearly, we are taught values from birth at home and throughout our education. In the case of psychiatric rehabilitation, many of its values were carried over from the values of more traditional human services such as social work and psychology. While the values may not be unique, psychiatric rehabilitation may prioritize certain values differently than other professions. For example, for psychiatric rehabilitation, individual choice, self-determination, and empowerment are primary values, whereas other professions may hold these values, but not prioritize them in the same way.

What are the core values of psychiatric rehabilitation? Let's take a closer look on the next slide.



# 1.25 Psy Rehab Core Values

Notes:

Click on each one of the core values to find out more.

## **Individual Choice**

The primary value of psychiatric rehabilitation is individual choice. Everyone's recovery journey is unique, and everyone must identify their own goals if they are to be successful. That selection process guides all the psychiatric rehabilitation efforts that follow.

## Dignity

Regardless of their circumstances of history each person is treated with dignity and seen as a valuable member of society.

### Optimism

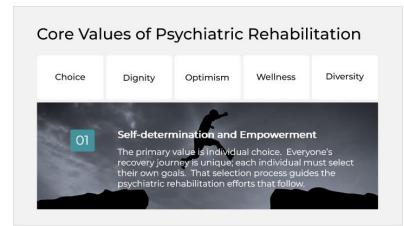
Everyone has the capacity to recover, learn, and grow. This value captures the idea that every person, despite their condition, can improve. Conversely, as service providers we might consider the effect that pessimism has on a person's ability to improve their circumstances.

### Wellness

In addition to their presenting challenges, individuals are encouraged to assess and address their circumstances in multiple life domains. A wellness focus affirms that all aspects of someone's life are important to their recovery and the achievement of their goals.

## Diversity

As service providers we are sensitive to and respect that individuals come from different cultural, ethnic, linguistic, religious, and geographic backgrounds that can affect the meanings of language and behavior.

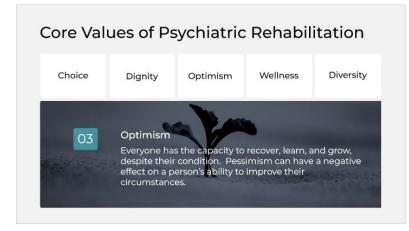


## Individual Choice (Slide Layer)

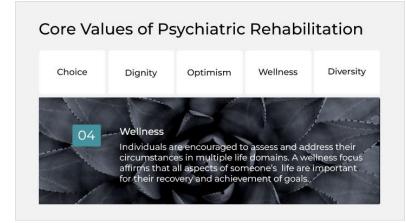
# **Dignity (Slide Layer)**

Core Val	ues of Ps	ychiatric	Rehabili	tation
Choice	Dignity	Optimism	Wellness	Diversity
O2 D	Regardless of		ry Individual Inces each persc Iuable member	

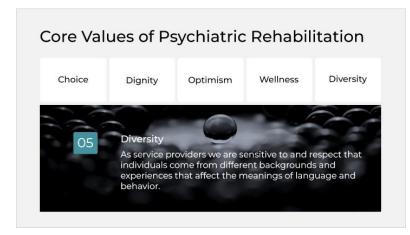
# **Optimism (Slide Layer)**



## Wellness (Slide Layer)



## Diversity (Slide Layer)



# 1.26 Principles and Practices

Principles and Pra in Psychiatric Rehabilitation	actices
Person-Centered Approach	Refers to how practitioners help individuals
Partnership Between Provider and User	achieve their goals while conforming to the values of Psychiatric Rehabilitation.
Partnership With Family and Significant Others	Each person's recovery journey is different. Click on the tabs to the left to explore.
Utilization of Peer Support	
Utilization of Natural Support	
Strengths Focus	

#### Notes:

Principles and Practices refer to how practitioners support individuals to achieve their goals while conforming to the values of Psychiatric Rehabilitation. As each person's recovery journey is unique, the emphasis on certain principles and practices will likely be different for everyone.

The mix of principles and practices may change as someone moves along their recovery path, achieving some goals and then moving on to others. Some of these principles apply to any individual in any situation. For example, Psychiatric

Rehabilitation is always person-centered regardless of the goal.

On the other hand, while the use of natural supports is an important principle, they may not be available to all individuals.

In the same way, the practice of forming a partnership between the practitioner and the family can be critically important for a successful recovery journey, but some people no longer have families with whom to partner.

Click the tabs on the left to explore.

**Person-centered approach**: As everyone's recovery journey is unique, the Psychiatric Rehabilitation process starts with the individual's choices regarding the environments they wish to inhabit and the goals they wish to achieve.

**Partnership between service provider and service participant**: Trust and dependability are key elements for any successful relationship. The term "partnership" indicates that each person contributes important knowledge, experience, and effort to the process and works together to achieve the goal.

**Partnership with family members and significant others**: An effective support network can be vitally important to a successful recovery journey. Forming an alliance with an individual's support network can ensure that everyone has the correct information and supports the individual's recovery journey.

**Utilization of peer support**: Peers have the advantage of having been there and being able to serve as role models. We are all aware of the bond that is created between people who share similar experiences. Not surprisingly, many people can accept advice and support more readily from a peer than from a professional.

**Utilization of natural supports**: Natural supports are people, things, and characteristics that exist within an individual's setting and are typically less formal than psychiatric rehabilitation services. Natural supports are less stigmatizing because everyone relies on natural supports and more sustainable than paid or artificial supports. Natural supports also often occurs in the one's community and therefore support community integration. For example, Psychiatric Rehabilitation always favors integrated work, housing, educational, and social settings rather than options designed specifically for people with a diagnosis of mental illness.

**Strengths focus**: A strengths focus accentuates a person's abilities and positive qualities. A thorough understanding of a person's preferences, skills, and positive prior experiences along with the challenges they may be experiencing creates a more comprehensive and accurate picture of who they are as an individual. These

strengths are also important to recognize and highlight so they can be incorporated as the person pursues their goals.



### Person-Centered - Choice (Slide Layer)

### **Provider and User (Slide Layer)**



### Family and Significant Others (Slide Layer)



## Peer Support (Slide Layer)



## Natural Support (Slide Layer)



## **Strengths Focus (Slide Layer)**



# 1.27 Continued Principles



Notes:

Understanding the relationship of these principles and practices to the values and goals of Psychiatric Rehabilitation provides clear guidelines for service provision and supporting people to achieve successful outcomes.

As you continue to go through these principles and practices, keep in mind that they are guidelines for the Psychiatric Rehabilitation practitioner. In some cases, these standards may not be fully achievable in the provider's current circumstances. For example, ongoing, accessible, and coordinated services may be unavailable in some situations, despite their importance for effective outcomes.

Click the tabs on the left to explore more principles and practices.

**Focus on work and career development**: Work, however it is defined, is an integral part of being an adult in modern society. A focus on work and career development encourages community integration and improved quality of life: both of which are keys to recovery.

Assessments related to person-chosen goals and environments: People pursue different goals related to different environments of their own choosing. A person wishing to work in an office environment must learn skills and attitudes very different than a person who wishes to work as a mason. Conducting successful assessments for rehabilitation planning focuses on these specific goals and environments.

**Emphasis on goal-related skills training, resource development, and environmental modifications**: A successful rehabilitation strategy combines and coordinates skills training, resource development, and environmental modifications in the most efficient manner to achieve the person's goals.

**Integration of treatment and rehabilitation services**: We know that treatment and rehabilitation services strongly interact with one another. Just as treatment services may enhance rehabilitation efforts, success at a job may positively affect treatment outcomes. As with integrated services, close coordination of treatment and rehabilitation helps ensure the best outcomes for both.

**Ongoing, accessible, and coordinated services**: This is the gold standard for service delivery. Services should be time unlimited, available, and services coordinated with one another to avoid problems.

**Empirical orientation**: At the practice level, an empirical orientation means recording what a practitioner did and what the result was. This allows the practitioner to focus on successful approaches and move on from unsuccessful ones. At the systems level, evidence-based practices represent the current best methods for achieving certain outcomes for people.

### Work and Career Development (Slide Layer)



### Assessments Related to Goals and Environments (Slide Layer)



### Emphasis on training, resources, and environment (Slide Layer)



### Integration of Services (Slide Layer)



### **Coordination of Services (Slide Layer)**

Principles and Pra in Psychiatric Rehabilitation (contin	
Focus on Career Development	
Assessments For Goals and Environments	
Emphasis on Training, Resources and Environment	
Integration of Services	
Ongoing, Accessible, Coordinated Services	Services should be provided as long as they are needed. They should be readily available and be coordinated with one another.
Empirical Orientation	
Empirical Orientation	

## **Empirical Orientation (Slide Layer)**



## 1.28 Promising Services



#### Notes:

Although the Psychiatric Rehabilitation process can take place in almost any setting, the services provided are those that are "evidence-based" or "promising practices". Evidence-based services have been shown through empirical studies to be effective. Promising practices are those that are acquiring empirical evidence of efficacy.

Explore these practices on the following slides.

## 1.29 Illness Management and Recovery (IMR)



#### Notes:

Illness Management and Recovery (IMR), sometimes called Wellness Management and Recovery, is designed to provide the knowledge and skills necessary to understand one's mental health condition, develop strategies to minimize or cope with its effects, and pursue personally meaningful goals. IMR assists individuals with establishing a recovery goal, learning about their mental health conditions, medications, relapse prevention, and coping skills, helping them to establish a medication regimen that promotes adherence, and building social supports.

# 1.30 Assertive Community Treatment (ACT)

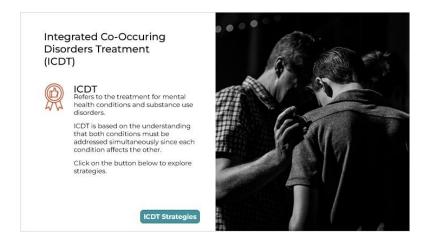


#### Notes:

Assertive Community Treatment (ACT) is designed to provide all needed treatment in the community. These are known as in-vivo, or in-life, services. ACT teams are available 24 hours a day, 7 days a week. The team typically consists of a psychiatrist, nurse, case manager, substance use counselor, vocational specialist, and sometimes a peer provider. The number of people receiving services from an ACT team is kept small, and the whole ACT team works with everyone participating in services.

The team provides all needed services including counseling or psychotherapy, medication, integrated substance use services, vocational rehabilitation, crisis intervention, and coordination with a housing provider.

# 1.31 Integrated Co-Occurring



#### Notes:

Integrated Co-occurring Disorders Treatment (ICDT) refers to the integration of treatment for a mental health condition and a substance use disorder when an individual experiences both. ICDT is based on the understanding that both conditions must be addressed simultaneously since each condition affects the other.

### **ICDT Strategies**

ICDT includes strategies such as:

- 1. motivational interventions, which consider the person's readiness to change,
- 2. stage-wise interventions, which meet the person's where they are in their stage of change,
- 3. outreach to the person in their own environment,
- 4. access to comprehensive services so all areas of a person's life are addressed, and
- 5. group treatment for co-occurring disorders to address both substance use and mental health conditions.

## Strategies (Slide Layer)



# 1.32 Supported Employment



#### Notes:

Supported Employment (SE), sometime called Individual Placement and Support (IPS), is a highly individualized service that helps someone identify their job or career of choice, obtain employment, maintain employment, and advance their career. Characterized by rapid placement, SE job coaches or employment specialists help the individual identify career interests and values, using these to help find desired jobs or careers. The SE coach then assists the individual to successfully obtain employment, and access, and/or develop needed supports to maintain an attachment to the workforce. SE services may be provided in community settings or, when appropriate, in the workplace.

## 1.33 Supportive Housing



#### Notes:

Supportive Housing (SH) programs help individuals with mental health conditions obtain and maintain a home of their own. Typically provided on an as-needed basis, SH professionals employ skills training and resource acquisition strategies to support the resident in maintaining their home and living as an independent member of the community.

## 1.34 Supported Education

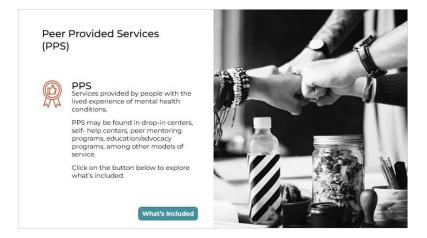


#### Notes:

Supported Education (SEd) assists individuals with mental health conditions to successfully complete post-secondary education. With the help of an education coach, students develop the skills and supports needed to be successful in school.

Supports may be provided off or on campus and often utilize the student support services provided to all students by the school.

# 1.35 Peer Provided Services



Notes:

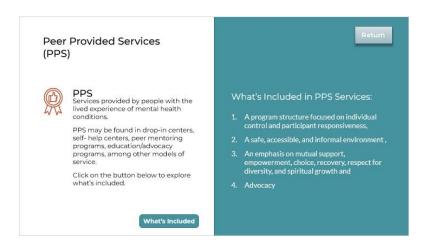
Peer Provided Services (PPS), sometimes previously referred to as Consumer Operated Services, are services provided by people with the lived experience of mental health conditions. PPS may be found in drop-in centers, self-help centers, peer mentoring programs, education and advocacy programs, among other models of service.

### What's Included

Wherever they're provided, peer provided services typically include:

- 1. A program structure focused on individual control and participant responsiveness,
- 2. A safe, accessible, and informal environment,
- 3. An emphasis on mutual support, empowerment, choice, recovery, respect for diversity, and spiritual growth, and
- 4. Advocacy.

### What's Included (Slide Layer)



# 1.36 Family PsychoEducation



#### Notes:

Family Psychoeducation (FPE) is an educational program for people with mental health conditions and their family members. FPE programs provide information about mental illness etiology, course, and treatment, as well as medications, side effects, treatment options, and psychiatric rehabilitation. FPE courses include problem-solving strategies and stress reduction techniques. Families are provided with support for as long as needed.

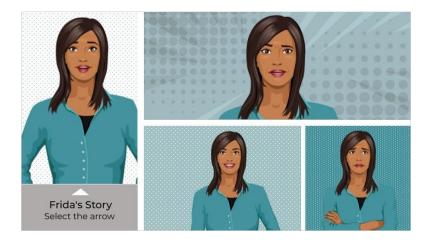
## 1.37 Frida - Conclusion



Notes:

Returning to Frieda. When she finished the IMR group she felt very hopeful. She knew it wouldn't be easy to go back to school or work. She had lost contact with old friends and was anxious about meeting new ones. What would she tell people about herself? Let's hear her thoughts and find out what happened.

### 1.38 Frida Conclusion #2



Notes:

Select the arrow to explore.

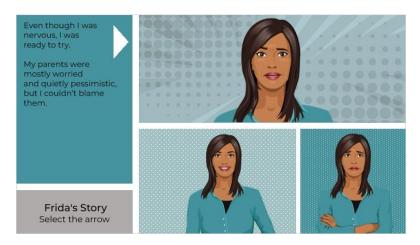
Even though I was nervous, I was ready to try. My parents were mostly worried and quietly pessimistic, but I couldn't blame them.

Raj, my Illness Management and Recovery counselor, had referred me to a career services program. He said they had supported education and supported employment services and they could help me get back to school and work.

I was nervous meeting Marta because my previous attempt at college had been a failure and I couldn't even manage a part-time job. I had zero qualifications and no experience.

I figured she'd tell me she couldn't really help me until I at least managed six months of work experience.

### Layer 01 (Slide Layer)

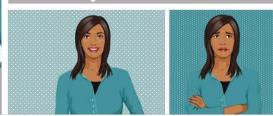


## Layer 02 (Slide Layer)



Raj, my IMR counselor, had referred me to a career services program. He said they had supported education and supported employment and they could help me get back to school and work.

When I went to that program, I met with a career specialist named Marta.



## Layer 03 (Slide Layer)



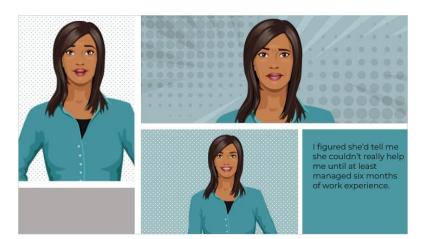
Frida's Story Select the arrow



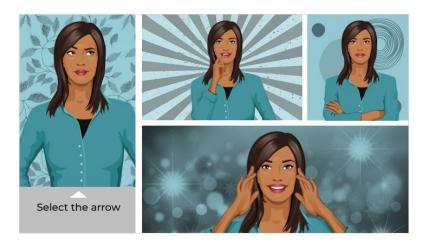
I was nervous meeting Marta because my attempt at college had been a failure and I couldn't even manage a part- time job. I had zero qualifications and no experience.



## Layer 04 (Slide Layer)



### 1.39 Frida Conclusion #3



Notes:

Continue to explore by clicking on the arrow.

I decided I'd ease the tension, which was all mine, and introduced myself as a dismal failure. Marta smiled a little and asked me to tell her about my job at the clothing store. She asked me a lot of questions as I described the experience, but they were all about me what I'd liked, what I hadn't liked, what I did really well, what made me happy to work there, what my least favorite things about the job were.

She also asked about when I started to have a hard time and we talked about what kind of supports might help me at those times. We must have talked for an hour about that one job! Over our next few meetings, Marta helped me figure out my career goals and what steps could help get me there.

So, at this point, I've decided to go back to school but I'm going to start with one course. Marta helped me choose the course and registered.

We've worked out a support plan which includes getting together at the campus coffee shop once a week. We'll see how this first semester goes. I'm hoping next semester to get

back to a bigger course load and, who knows, maybe I'll get a part-time job between semesters.

# Layer 01 (Slide Layer)



## Layer 2 (Slide Layer)



She also asked about when I started having a hard time and what kind of supports might have helped me at those times. We must have talked for an hour about that one job! Over our next few meetings, Marta helped me figure out my career goals





# Layer 3 (Slide Layer)



## Layer 4 (Slide Layer)

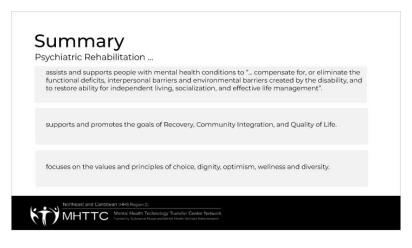




We worked out a support plan which included getting together at the campus coffee shop once a week. We'll see how this first semester goes. I'm hoping to get back to a bigger course load and, who knows, maybe I'll get a part time job between semesters.

Select the arrow

# 1.40 Summary



Notes:

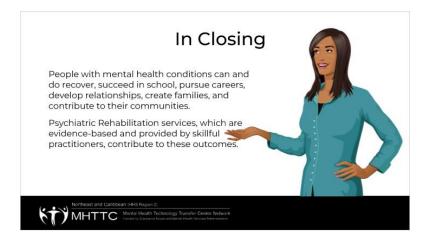
Let's summarize the main points we've made in this module.

Psychiatric Rehabilitation assists and supports people with mental health conditions to "... compensate for, or eliminate the functional deficits, interpersonal barriers and environmental barriers created by the disability, and to restore ability for independent living, socialization, and effective life management."

Psychiatric Rehabilitation supports and promotes the goals of Recovery, Community Integration, and Quality of Life.

Psychiatric Rehabilitation is informed by the values and principles of Choice, Dignity, Optimism, Wellness, and Diversity.

# 1.41 Exit



#### Notes:

Thank you for joining us to learn about this important topic. Remember that people with mental health conditions can and do recover, succeed in school, pursue careers, develop relationships, create families, and contribute to their communities. Psychiatric Rehabilitation services, which are evidence-based and provided by skillful practitioners, contribute to these outcomes.